

Wien Energie & Partium

# Warehouse optimization & increased efficiency

How Wien Energie managed to streamline their procurement processes using Partium

partium

 WIEN ENERGIE





## At a Glance

Wien Energie is Austria's largest energy provider. Two million people, 230,000 trade and industrial customers, and 4,500 agricultural businesses rely on them.

### Key metrics

Wien Energie employs 2,179 people and generates EUR 3,042.0 million of annual revenues, which makes it one of Austria's top 30 companies.



**EUR 3,042.0 M**

Company Revenue  
(2022)



**2,179**

Employees (2022)

## The Challenge

The consolidation of 1.400m<sup>2</sup> floorspace to only 300m<sup>2</sup> made the maintenance technicians' job incredibly hard. Before searching for a part, maintenance technicians could walk to the warehouse and look at all the spare parts available. With the warehouse consolidation, they were forced to know in advance what part they were looking for, so they could order it from the supply chain team. This wasn't easy at all. Maintenance technicians and the supply chain teams went above and beyond, trying to identify parts using WhatsApp, email, and phone. In some cases, parts were dismounted and sent to the warehouse staff via bus, or technicians went to the warehouse by car. This process was labor and cost-intense, as well as time-consuming and inefficient.

## The Solution

Wien Energie was looking for an improved solution to search for parts without physically seeing them in the warehouse. That's when they came across Partium. Partium is a mobile solution that offers different search modalities, such as image and semantic search. It works for experienced as well as less-experienced staff.

In April 2022, Wien Energie introduced Partium. By now 220 employees working in "Maintenance & Logistics" and 280 employees working in "Renewable Energies" benefit from a significantly reduced time searching for parts. They can find and locate parts in less than a minute.

**partium**



Partium Inc.



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# Benefits for users



1

## Fast & efficient way to search for parts

With Partium, technicians can find spare parts faster, more easily, and more independently. There is no need to drive to the warehouse anymore, to look for a part.

2

## Mobile & user-friendly solution

The mobile solution allows users to search for parts anywhere, no matter where they are. Partium is easy to use and thanks to its different search modalities suitable for experienced and less-experienced maintenance staff.

3

## Better communication within the teams

Maintenance teams can search for and request parts conveniently via app instead of using WhatsApp, emails and phone calls to communicate.

# Benefits for Wien Energie

## 1 Cost-efficient

Thanks to Partium, Wien Energie's warehouse consolidation was a success. They not only save costs by reducing a lot of space, but they also benefit from streamlined processes.

## 2 Streamlined & efficient procurement processes

Procurement processes are now accelerated, streamlined and documented.

## 3 Knowledge management

Specific knowledge about replacement parts is often connected to a few experts within the company. Partium helps prevent the effects of brain drain and retirement by providing a tool everyone can use to find parts.



# From a tedious spare part search process to finding parts in under a minute



When Wien Energie employees needed to find a spare part, it required tedious manual searches in different inventory locations onsite, databases, and involved other colleagues and superiors.

While starting their warehouse consolidation project with the aim of saving costs by reducing more than 1.000m<sup>2</sup> floorspace, they were looking for a mobile solution to which everybody had access. They wanted to find parts faster and have mobile visibility of the warehouse location.

Wien Energie quickly realized that Partium's Enterprise Part Search would need to include the link to speed up part searches for their internal teams.

The search via text, filter, or image allows users from all experience levels to find parts in seconds rather than minutes or hours. Finding and checking the warehouse location for parts availability with a mobile solution like Partium was a game changer. Instead of phone calls, emails, and messages describing the part or even sending the essential part to the warehouse staff, maintenance teams can now find it conveniently using Partium. After the successful identification, they can send the part number to the warehouse manager to request the right part.

Maintenance teams can now focus on the work instead of searching for spare parts for hours. Wien Energie benefits from increased warehouse and maintenance efficiency and maximized wrench time.

Wien Energie & Partium

## Creating added value directly at the base

Partium is a tangible, easy-to-implement digital solution that immediately creates added value directly at the base. The setup took only around 4 weeks.

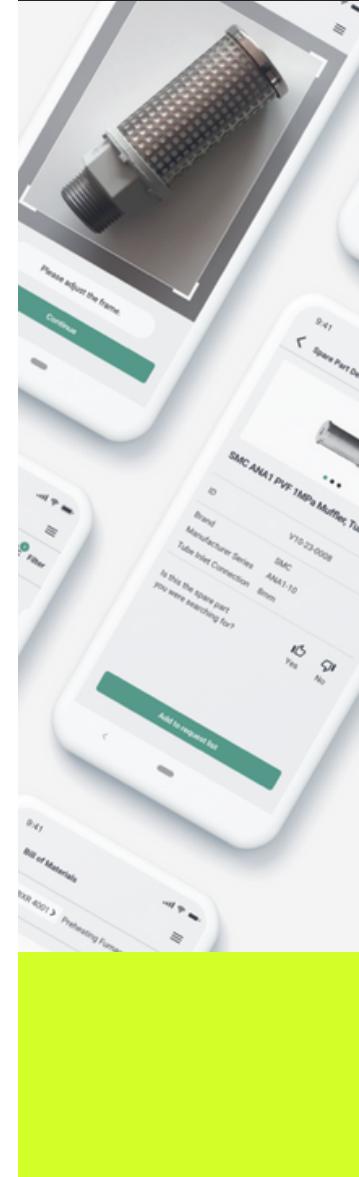
Thanks to Partium Wien Energie not only benefits from decreased inventory and warehouse costs but also from streamlined procurement processes and higher productivity in maintenance.





## **Do you want to learn more? Do you want to see how Partium works?**

We are here to support you explore the many ways our Partium Enterprise Part Search can help to find and locate parts faster.



### **Website**

[www.partium.io](http://www.partium.io)

### **Talk to an Expert**

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